

Virtual or Remote Appointments

We are always looking for new or innovative ways to use the Connector. Have an idea worth sharing, or looking for advice on how to implement an idea? Contact ConnectorSupport@younginvincibles.org and we'll be happy to work with you.

Did you know – you can use the Connector to promote phone or other remote/virtual appointments in the Connector? Several Connector organizations used this method to track, manage and promote such occurrences in the Connector. If you're trying to use this method to share one location across several organizations, contact ConnectorSupport@younginvincibles.org for more information.

From the Locations page, create a new Location and give it a name that includes the type of remote appointments you're doing (e.g. "Virtual Appointments" or "Phone Appointments")

Then, in the first line of the address, include instructions/details of how the appointment will occur. The "Street Address" line is required, but it does not need to be a real physical address.

To make the location searchable (either on the Widget or on the admin side), you'll still need to enter a Zip Code. We recommend picking a centrally located Zip Code to make it more easily findable, but it's up to you.

The Phone number should be either the assister's number or a main office line/hotline for your organization



Create A New Location

Location Name *

Organization *

Street Address *

Address Line 2

City *

State *

Zip Code *

Phone *

A key decision is whether or not to mark these locations as private

☐ Private

You should make the location **public** if:

- You want consumers to book these appointment slots on their own
- The assister(s) responsible for the schedule(s) at this Location do not have other schedule(s) with overlapping times that are already public
- Remote/Virtual Appointments are a major part of your enrollment strategy

You should make the location **private** if:

- You are still experimenting with virtual/remote appointments and want to keep the volume lower
- The assister(s) responsible for the schedule(s) have other schedule(s) with overlapping times that are already public
- Remote/Virtual Appointments are a small part of your enrollment strategy and you want to push people to in-person appointments

Find an available appointment ✕

Near ZIP Code *

55405

Search Within

10

miles

After creating your location, you'll need to set up your schedule(s) the same as you would a normal schedule. Then, to find appointments at this new location the admin, click the "Find an Appointment" button when creating an appointment. Note: You'll need to enter a zip code for your search to work properly

Then, enter the name of the Location in the "Location" field and select it from the dropdown list

Location

✕ Covering Minnesota - Virtual Appointments [Minneapolis, MN]

☐ Include Private Results

Note: if you made the Schedule or Location as private, you'll need to check the "include Private Results" box before searching

66 Results

Thursday, December 13, 2018 at 03:00 PM - 04:00 PM CST
 Assister: Phelan O'Neill
 Location: Covering Minnesota - Virtual Appointments
 Your assister will follow up by email with a link to use for videoconferencing •
 Minneapolis MN, 55405

Choose

Thursday, December 13, 2018 at 04:00 PM - 05:00 PM CST
 Assister: Phelan O'Neill
 Location: Covering Minnesota - Virtual Appointments
 Your assister will follow up by email with a link to use for videoconferencing •
 Minneapolis MN, 55405

Choose

Friday, December 14, 2018 at 09:00 AM - 10:00 AM CST
 Assister: Phelan O'Neill
 Location: Covering Minnesota - Virtual Appointments
 Your assister will follow up by email with a link to use for videoconferencing •
 Minneapolis MN, 55405

Choose

Once you click "search", you'll see your results with just the location you've selected. Choose the one that works and finish booking the appointment!